BIO-CLEAN B.V. PRIVACY POLICY

Bio-Clean B.V., located at Groen van Prinstererstraat 28 6828 VX Arnhem, is responsible for the processing of personal data as shown in this privacy statement. Contact details:

www.bio-clean.nl / www.wesso-gold-line.com Groen van Prinstererstraat 28 6828 VX Arnhem +31 (0) 26 8405510

Personal data that we process

Bio-Clean B.V. processes your personal data because of using our services and / or by providing it to us yourself. Below is an overview of the personal data we process:

First and last name – Address details – Phone number – E-mail address – IP address – Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone – Location details – Information about your activities on our website – Internet browser and device type – Bank account number

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via <u>info@bio-clean.nl</u> and we will delete this information.

For what purpose and on what basis do we process personal data

Bio-Clean B.V. processes your personal data for the following purposes:

– Handling your payment – Sending our newsletter and / or advertising leaflet – to call or e-mail if necessary to carry out our services – Inform you about changes to our services and products – to offer you the possibility to create an account – To deliver goods and services to you – Bio-Clean B.V. also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

Automated decision-making

Bio-Clean B.V. does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example, a Bio-Clean B.V. employee).

How long we store personal data

Bio-Clean B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following personal data: Information on website/store > 2 years. Newsletter > Infinite (You can unsubscribe at any time by clicking on the link in the provided newsletter).

Sharing personal data with third parties

Bio-Clean B.V. share your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. With companies that process data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Bio-Clean B.V. remains responsible for these processing operations. In addition, Bio-Clean B.V. provides b.v. your personal data to other third parties. We only do this with your express permission.